

Call Recorder

Suppose you would never forget anything

Recall every word, any time

The Call Recorder PRI is the top model of Vidicode. Connected to an ISDN PRI (Trunk) Line the CR PRI will record all incoming and outgoing telephone traffic regardless of the PBX or the number of extensions. The CR PRI automatically records and stores all telephone traffic. The recorded conversations are of prime quality and are automatically archived, including all possible relevant information (e.g. number information, date, time, etc.).

The CR PRI is easy to install & configure without complicated connections to the PBX, has a very low energy consumption combined with high reliability, for years of unattended recording and minimal "Total cost of ownership". The CR PRI can be fitted with any number of recording channels (1 to 30) precisely to the organizations requirements.

With the included single-user Araña Web interface software one can instantly process the archived calls on a PC platform, listen to them or create a backup manually or automatically.

- Announcing with voice messages before recording
- Recording On Demand functionality for each individual extension
- White / Black listing (internal / external call, record or do not record)
- E-mail recordings manually or automatically
- Direct marking of recordings (e.g. in case of a threat)
- Privacy/Security: protection of recording with password or optionally with hardware CryptoCard



Silver Line

Call Recorder

PRI



Specifications



Features

- Records up to 30 channels simultaneously
- Real Time Audio compression on all channels
- Notification/Announcement through spoken message
- White/Black listing
- Number filters for outgoing Caller-ID
- Recording of date, time, Caller-ID, etc.
- Direct marking of calls (e.g. in case of threats)
- Use of special functions via dial codes
- Automatic backup via Araña software

Options

- Triple DES Encryption (CryptoCard)
- Double capacity hard disk (41 400 h)
- Secondary PRI unit for 2nd ISDN line
- Fax recording
- CD recorder incl. software.

Article numbers

- 16 channels compression, 20 700 h: Article no. 010.01832
- 30 channels compression, 20 700 h: Article no. 010.01834
- 30 channels, 2070 h: Article no. 010.01830

Technical specifications

General

- Ambient temperature 0 - 40°C
- Size: 19" Rack Mount case; 44 x 31,5 x 9,5 cm
- Weight: 6000 gram
- Power: 90-264V~ 47-63Hz, consumption: 12W

Connections

- Telecom: ISDN Primary Rate (up to 30 ch / line)
on 2x RJ45, NT and TE
- Network: Ethernet RJ45

Technical approvals

- EMC: EN55022 Class B
EN55024 Class B
FCC15 subpart B
- Safety: EN60950
- Telecom: TBR 4

Software

Included: **Araña web interface** (Single user version), optional Multi user version

The included single user Araña software enables you, on one workstation, to access the data-base via a standard web browser and quickly find, download, playback or e-mail recordings. With the Araña software one can also configure the recorder, create a backup or generate statistical information on telephone usage in the organization. Araña can optionally run as a Windows Service for automatic operation. The optional multi-user version of Araña gives access to the database for anyone who is authorized.

Optional: **Call Recorder Access System software**

This PC software can be used for archiving of recorded calls, creation of user specific archives, listen to calls, analyse call statistical data and much more.

- The solution for management of large databases
- Direct playback on the PC from remote recorders
- Integrated WAV editor (original recordings remain preserved)
- Presents graphical analyses of statistical call data
- Displays fax transmissions (optional)
- Export of recordings and archiving on external media

Optional: **RTR direct Call monitoring software**

The RTR Call Monitor software allows for monitoring ongoing telephone calls. For use in training courses in call centres, etc.

Included with optional CD recorder: **Quick CD Access software** to quickly archive one or more recordings on CD

Extensive select and search function: it is easy to make selections based on, for instance, name, date or telephone number.

Export and conversion routines: specific telephone calls or whole selections can be exported onto CD-ROM or DVD and / or converted into a PC-WAVE format that is playable on any PC.

Encryption

The optional CryptoCard allows you to encrypt recordings real-time. Without a corresponding decryption card and PIN, encrypted recordings cannot be played back. This is not only a professional way to protect conversations, but is also ideal for protecting privacy of those involved.

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